

# Laborie House Rules

Welcome to Laborie Estate!!! Please take care of your accommodation premises like you would take care of yours. Thank you for your cooperation. We trust you will enjoy your stay.

- NB Covid Related Issues: Housekeeping will do their utmost to sanitize accommodation. Please bring your own masks and sanitizers. Keep your distance. Ventilate your accommodation as much as possible. Do not invite friends to come and visit you and Stay Safe
- No smoking is allowed inside the any of our rooms, the Villa, the Jonkershuis or any of our buildings
- When leaving your room, the Villa or the Jonkershuis at any time unoccupied please lock all the doors and set the alarm. This also applies for your departure as well.
- Arrival time is between 14H00 to 17h00. Please report at our offices. Do not go directly to the premises. If you would like to check in later, please contact the office and arrange with the team.
- Departure is latest at 11H00. Please report at our offices to hand in your keys.
- Do not at any time sit on our indoor furniture with wet bathing suits or dirty clothing.
- In the Villa and Jonkershuis eating is only allowed at the dining tables. Please report stains immediately.
- If you break anything, please inform us and settle the cost of replacement with us before or on your departure as per our T&C's.
- No person shall place any refuse within or outside the premises except in the containers and/or the refuse areas provided.
- At the Villa, some of the closets and rooms may be locked and contain housekeeping items. Please respect these and do not attempt to open them as it will amount to theft or attempted theft.
- Occupancy at any time, for any reason is limited to the number of persons agreed as per your reservation.
- You are not allowed to bring your pets.
- Vehicles must be parked on the reserved areas and not on the grass. No oil leaking vehicles may be parked on the premises and or on brick paving.
- Washing of vehicles and or equipment on the premises is prohibited.
- Please keep the noise levels low and respect your neighbours. No loud music and noise are permitted between 22h00 and 08h00.
- Please do not move furniture around in our rooms, the Villa or the Jonkershuis and do not take them outside – outside furniture is provided.
- Braai fires are only allowed in places provided and please assist in conserving nature and ensure our thatched roof safety.
- For the Villa and Jonkershuis: upon departure please make sure that the premises are generally tidy, the floors are cleaned, and all dishes are done and packed away, – these are self-catering units. If you don't plan to clean, please pay the R500 cleaning fee upfront at arrival.
- We have 24h security on site and they patrol all guests areas, rooms, the Villa and the Jonkershuis throughout the day and night. Their contact no is: 082 467 7756 / 079 149 6096 / 021 534 049.
- Irresponsible and inconsiderate behaviour will not be tolerated
- Poor housekeeping and unhygienic living conditions is not acceptable

Please enjoy your stay with us and phone our Front of House Team on :021 807 3095 if you have any questions.